

Job Description



Job Title: Camping & Car Park Attendant

Job definition

To welcome our guests and help with parking their cars in any of our car parks.

This role will cover car parks run outside Pleasureland Park. You might be required to support other units from time to time within Southport Pleasureland Park.

Your role is vital in helping to make sure every guest has a memorable and safe experience for all the right reasons.

Main duties:

- ✓ To park cars and sell tickets
- ✓ To check in pre-booked car park and campers' spaces
- ✓ To assist with any queries our guests might have
- ✓ To interact with our guests in a polite and professional manner
- ✓ To help with any questions or queries the guests may have providing excellent customer service
- ✓ To ensure all card payments are processed correctly
- ✓ To ensure that payment machines, that you operate are correctly balanced at the end of the day
- ✓ To adhere to the companies Health & Safety policies and procedures or any training undertaken
- ✓ To report any health & safety or other issues as quickly as possible
- ✓ To ensure your place of work is kept clean and tidy
- ✓ To ensure all entrance queuing areas are clean and tidy
- ✓ To keep all company property in good repair and report any misuse
- ✓ To ensure a high standard of personal appearance is maintained
- ✓ To ensure that your place of work is locked and secured at the end of the working day

This list is by no means definitive, and Southport Pleasureland reserves the right to amend this job description at any time.